

CROWFOOTS CARRIERS LTD

SPECIAL CONDITIONS OF CARRIAGE

1. ALL GOODS are carried under the Company's Conditions of Carriage, copies of which can be obtained upon application.
2. THESE RATES are based on you weighing your own goods and entering the correct GROSS weight in kilos.
3. TERMS OF TRADING are net, 30 days from date of invoice. Extended to 45 days through direct debit.
4. CARRIAGE FORWARD not accepted unless by prior arrangement.
5. DANGEROUS GOODS – Previous arrangements must be made before dispatch. Hazardous labelled goods will incur additional charges. See our ADR guidance information for further details.
6. BULKY GOODS – Goods whose volume is out of proportion to weight will be charged on a bulk capacity weight basis of 5 cu.metre/tonne (176 cu.ft/ton).
7. LONG LENGTHS – packages exceeding 3 metres (10 feet) will be subject to an additional supplement.
8. HEAVY WEIGHT ITEMS – Zone 1 over 100 kilos per item pallet rates apply. Zone 2+ 32kg per item pallet rates apply
9. PALLET DIMENSIONS—Maximum dimensions per pallet space are 1.2m long x 1.0m wide x 2.0m tall. Additional charges will apply if over these dimensions.
10. QUARTER PALLETS— charged at special quarter pallet rate provided pallet is under 250kg, stackable and endorsed on paperwork to be under 100cm tall.
11. RETURNED EMPTIES – If originally delivered full by our services then special per pack charge, otherwise charged on bulk/weight.
12. INSURANCE – RHA conditions apply. Enhanced goods in transit insurance at £10 per kilo for zone 1 (zone A) area. £50 excess on all claims.
13. UNINSURED- Glass, liquids, fragile goods, furniture, ceramics, stone and insufficiently packed goods are accepted at owner's risk only.
14. MACHINERY. Unpacked machinery and assemblies subject to 50% surcharge in weight.
15. MINIMUM PACK CHARGE 5 KILOS – Packages will be considered to have a minimum weight of 5 kilos for charging purposes.
16. DELIVERY/COLLECTION CHARGES – When delivery/collection of goods cannot be effected by default of sender or consignee, additional charges will be raised. Also for carriage back to depot and for each additional tendering.
17. BOOKED DELIVERIES – Where it is necessary to book an appointment to deliver goods a charge will be made. If this booking is not honoured by the consignee then the delivery will be treated as a refusal and charged as such. Any further bookings will also be charged.
18. WAITING TIME – This may be charged for excessive waiting time at collection/delivery.
19. ORDER TO COLLECT – A nominal charge will be made when goods are not available.
20. CLEAR SIGNATURE will be taken as proof of a satisfactory delivery.
21. RE-TENDERING charges apply.
22. TIMESAVER COMPUTER DESPATCH SYSTEMS – supplied on hire. Ownership remains with Crowfoots Carriers Ltd.